



## Policy Statement

Global Registrar of Systems (GRS) is committed to developing the business based on collaboration, continuous improvement, and client satisfaction. We are dedicated to the quality policy that will ensure that our services fully meet the requirements of our clients. The goal of the company is to achieve a high level of client satisfaction at all times.

Our measurable objectives and targets ensure that the requirements of this policy and continual improvement are maintained.

Create and foster an environment that encourages and rewards business ownership, accountability and transparency, teamwork, and collaboration.

Maintain and enhance a consistent management system which complies with the requirements of ISO 9001:2015 and helps focus us on the best practice, process improvement, and feedback.

We will constantly review and improve on our services to ensure that the required tasks are completed in the most cost effective and timely manner for the benefit of all our clients.

Engage our staff and provide them with opportunities to achieve their highest potentials through ongoing learning, professional development, coaching, and mentoring.

The quality policy principles and objectives will be communicated with internal and external interested parties.